

Facts & Figures



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Hartford Healthcare ("HHC") aspires to be the next generation of integrated health systems, marked by strong patient focus, heightened efficiency, consistent quality performance and open, collaborative sharing of best practices. It is dedicated to providing patients with an exceptional, coordinated care experience and a single, high standard of service. A hallmark of HHC's vision is to strengthen access to care close to home for patients by enhancing local healthcare delivery capabilities. In addition, HHC aims to create a culture and organizational structure where clinical care, education and research are supported to bring the latest technology and discoveries, clinical excellence and innovation to the patient and community.

Vital Statistics (2010)

Patient Care

75,711 Inpatient volume
2,300,000 Outpatient & homecare visits
286,592 Emergency department visits
63 towns Primary service area

Uncompensated Care

\$52M Charity care

Research

\$14M Total Revenue

Network

15,000 Employees
2,100 Physicians
\$2.0B Total Revenue

Hartford Hospital Chest Pain Center was the first in Connecticut to be designated "Accredited Chest Pain Center with PCI."

- Silver Performance Achievement Award – the Henry Low Heart Center received this honor from the National Cardiovascular Data Registry.
- The Stroke Center Joint Commission Designation: The Stroke Center became the first in all New England to receive the Joint Commission's prestigious Certificate of Distinction for Primary Stroke Centers.
- Blue Distinction Center: Anthem Blue Cross and Blue Shield of Connecticut has named Hartford Hospital as one of its Blue Distinction Centers for Rare and Complex Cancers, one of only 84 such centers in the US.
- ASMBS Center of Excellence: the Surgical Weight Loss Program has been designated a Bariatric Surgery Center of Excellence by the American Society of Metabolic and Bariatric Surgery.

- Cardiac care: HCC's All Heart Cardiac Rehabilitation was the first cardiac rehabilitation program in Connecticut and is accredited by the American Association for Cardiovascular and Pulmonary Rehabilitation.
- Sleep disorders: Sleep Disorders Center accredited by the American Academy of Sleep Medicine.
- Stroke care: Advanced certification by The Joint Commission and designation by the Connecticut Department of Public Health as a Primary Stroke Center. Silver Plus Performance Achievement Award for stroke care through Get With The Guidelines®, an American Heart Association/American Stroke Association quality improvement program.

Hartford Hospital

80 Seymour Street
Hartford, CT 06106
860.545.5000
www.hartfordhospital.org

CEO: Elliot Joseph

Founded: 1854

Licensed bed capacity: 867

Employees: 6,983

Affiliated physicians: 1,090

Inpatient discharges: 41,265

Inpatient days: 220,114

Inpatient surgeries: 12,539

Ambulatory surgeries: 13,903

Emergency Department visits: 95,405

Births: 3,762

Locations: Hartford, Avon, Bloomfield, Enfield, Glastonbury, West Hartford, Wethersfield, Windsor

Recognition:

- National Cancer Institute designation: the Helen & Harry Gray Cancer Center is one of 14 hospitals nationwide chosen to participate in the NCI Community Cancer Program.
- Accredited Chest Pain Center – the

(Hartford Hospital continued on next column)

The Hospital of Central Connecticut

New Britain General campus:
100 Grand Street
New Britain, CT 06050
860.224.5011

Bradley Memorial campus:
81 Meriden Avenue
Southington, CT 06489
860.276.5000
www.thocc.org

CEO: Clarence J. Silvia

Licensed bed capacity: 446

Employees: 2,912

Affiliated physicians: 525

Inpatient discharges: 19,517

Inpatient days: 80,049

Inpatient surgeries: 4,254

Ambulatory surgeries: 8,458

Emergency Department visits: 105,662

Births: 1,760

Recognition:

- Bariatric surgery: HCC's Center for Bariatric Surgery has been designated a Bariatric Surgery Center of Excellence by the American Society of Metabolic and Bariatric Surgery.
- Breast care: Comprehensive breast program accredited by the National Accreditation Program for Breast Centers (NAPBC).

(Hospital of Central CT continued on next column)

MidState Medical Center

435 Lewis Avenue
Meriden, CT 06451
203.694.8200
www.midstatemedical.org

CEO: Lucille Janatka

Founded: 1998

Licensed bed capacity: 156

Employees: 1,200

Affiliated physicians: 335

Inpatient discharges: 9,818

Inpatient days: 42,359

Emergency Department visits: 52,667

Births: 945

Surgical procedures: 7,910

Locations: Meriden, Wallingford, Cheshire Southington and North Haven

Recognition:

- Best Small and Medium Companies to Work for in America by the Great Place to Work Institute, 2005.
- Malcolm Baldrige National Quality Award, convener status, 2006.
- SurgiCenter ranked number one in patient satisfaction, 2007.
- Press Ganey Success Story Winner for physician satisfaction, 2008.
- Stroke Center awarded "Gold Seal of Approval" by Joint Commission, 2009.
- Anthem Blue Cross and Blue Shield Blue Distinction for Hip and Knee Replacements, 2010.
- Only Connecticut hospital offering all private rooms; numerous facility improvements since 2003.
- Named Most Wired for information technology, 2010.

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Windham Hospital

112 Mansfield Avenue
Willimantic CT 06226
860.456.9116
www.windhamhospital.org

CEO: Richard A. Brvenik
Licensed bed capacity: 130
Employees: 805
Affiliated physicians: 188
Inpatient discharges: 5,117
Inpatient days: 20,874
Outpatient surgical procedures: 5,425
Emergency Department visits: 32,758
Births: 428
Eight satellite facilities

Recognition:

- Lowest-cost acute-care provider in CT for four consecutive years, according to the Connecticut Hospital Assoc.
- Recent Emergency Department patient satisfaction ratings in top 3% nationwide.

Natchaug Hospital

189 Storrs Road
Mansfield Center CT 06250
860.456.1311 or 1.800.426.7792
www.natchaug.org

CEO: Stephen Larcen, PhD
Inpatient beds: 57 plus residential and outpatient treatment, state-approved special education programs, extended day treatment and court support services
Admissions: 4,762, from 122 Connecticut towns and 12 other states

Recognition:

- Eastern Connecticut's primary resource for behavioral health.
- One of only 6 facilities in the state admitting children as young as 5 years old for inpatient psychiatric treatment.

Hartford Medical Group

200 Retreat Avenue
Hartford CT 06106
860.545.7646
hartfordmedicalgroup.com

CEO: Kent Stahl, MD
Offices: 15
Physicians: 46
Midlevel providers: 19
Primary care patients: 60,000
Visits: 180,000
Provider of primary care, urgent care, sports, occupational and specialty medicine.

Recognition:

- Leading provider of primary care services, noted for extended hours and same day access, service, clinical quality and operational efficiency.
- Scored 4th out over 900 CT practices participating in major insurer quality program.

Eastern Rehabilitation Network

181 Patricia M. Genova Drive
Newington CT 06111
860.696.2500
www.easternrehab.net

CEO: Rita Parisi
Outpatient clinics: 14, plus contracted sites
Patient care visits: 500,000+ (per year)
The physical rehabilitation arm of Hartford Healthcare.

ERN provides the physical rehabilitation services of physical therapy, occupational therapy, speech language pathology and athletic training services across the continuum and in community settings. ERN's staff work with people who have had acute illnesses, injuries, and chronic diseases, as well as with those interested in injury prevention and/or personal fitness.

Recognition:

- Received three-year accreditation from Commission on Accreditation of Rehabilitation Facilities (CARF), the highest level of accreditation CARF awards.

Rushford

883 Paddock Avenue
Meriden CT 06450
1.800.542.4791
www.rushford.org

CEO: Jeff Walter
Residential & Outpatient services: 7,861
Prevention & Wellness initiatives: 5,000+

Connecticut's leading provider of addiction prevention and treatment programs for teens, adults and families. Established in 1975, Rushford has collaborated with top universities such as Yale, Dartmouth and UConn in the advancement of treatment of substance abuse and mental health disorders. Prevention and treatment programs are provided in Clinton, Durham, Glastonbury, Meriden/ Wallingford, Middletown, Portland, Old Saybrook and Westbrook.

Recognition:

- Honored by the state of Connecticut for commitment and dedication to providing innovative prevention and treatment programs.
- Recognized by the Connecticut Department of Mental Health and Addiction Services for implementing research-based treatment models and prevention/wellness initiatives.
- President and CEO represents New England on the Board of Directors of the National Council for Community Behavioral Healthcare and, in 2009, was elected Vice Chair.
- In 2010, opened the state's first short-term residential addiction program for teenaged males.

Clinical Laboratory Partners

129 Patricia M. Genova Drive
Newington CT 06111
1.800.286.9800
www.clpct.com or www.needalabtest.com

CEO: Jim Fantus
Employees: 800
Locations: 80
Aided in treatment of more than 1,000,000 patients in 2010

Recognition:

- Laboratory recognized by the national publication Healthcare Executive Exchange as a Quality Turnaround in 2009.
- Named Newington's Business of the Year in 2010 by the Newington Chamber of Commerce.
- Largest laboratory headquartered in CT
- Exclusive partner with Ikonisys Clinical Laboratory Inc. of New Haven in providing a cutting-edge test for cervical cancer.
- Community partner with Juvenile Diabetes Research Foundation.
- Drawing stations are preferred providers for United Healthcare.

VNA HealthCare

103 Woodland Street
Hartford CT 06105
860.249.4862
www.vnahealthcare.org

CEO: Ellen Rothberg
Employees: 757
Patients: 17,000 annually
Traditional home care visits: 222,709
Hospice visits: 24,294
Independent living services: 244,557 hours
Meals on Wheels deliveries: 170,772
Flu & Pneumonia shots: 16,725
Not-for-profit home care agency with branch offices in Cheshire, Enfield, Glastonbury, Hartford, Southbury, Waterbury and Windsor Locks.

Recognition:

- Medicare-certified; accredited by Community Health Accreditation Program.
- Rated a top agency by 2009 HomeCare Elite™, a compilation of the most successful Medicare-certified home health care providers based on quality outcomes, quality improvement and financial performance.
- Founded in 1901; believed to be the first VNA in the state.