



Annual Statistics Volunteer Services FY 2009-2010

- Volunteer services reported **146,699 hours** from **1,122 Volunteers** in **234 areas** of the hospital during past year (Oct. 2009 - Sept. 2010)
- Volunteers' contribution of time is **equivalent to 70.5 FTEs**
- During 2009-2010, the Volunteer Services Department Office was supplemented by **529 hours** of volunteer service, given by **7 volunteers**.
- Contribution of time in dollars is equivalent to **\$4,000,481.73** based on a dollar value of **\$27.27 per volunteer hour** as assigned by the Independent Sector for Connecticut (\$20.85 is the National average.)
- **21% of current volunteers reside in Hartford.**
- **107 teens** served as volunteers during the year.
- More than **100 area-senior volunteers** (members of the Retired Senior Volunteer Program) knit newborn hats, booties, sweaters, and mittens which benefit many areas of the hospital as well as Hartford's school children. Yarn for this effort is purchased by the Hartford Hospital Auxiliary.
- **59%** of the volunteer workforce is **Female**. The **median age** of a Hartford Hospital volunteer is **39** years old; **3%** of H.H volunteers are **over the age of 80**.
- Of the volunteers who chose to answer the optional question regarding ethnicity 45% answered White (not Hispanic), 4% Black (not Hispanic) 7% Hispanic and 5% Asian or Pacific Islander. (43% did not respond)
- Hartford Hospital has **33 Canine** volunteers who contributed **1,342 hours** of service to our patients and staff.